

Grand Mission - Privacy Policy

1. Introduction

Grand Mission ("we", "us", "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your information when you participate in our Missions or interact with our website.

By using Grand Mission, you consent to the practices described in this Policy.

2. Information We Collect

We may collect the following types of information:

- Personal Information:

- Name, email address, date of birth, and other information you provide during registration.
- Payment information collected securely by third-party payment processors (we do not store payment card details ourselves).

- Gameplay Information:

- Data related to your participation in Missions, including clues solved, timestamps, and level progression.

- Device and Usage Information:

- IP address, browser type, device identifiers, and website usage data collected automatically.

3. How We Use Your Information

We use your information to:

- Create and manage your account.
- Process your Mission entries and prize claims.
- Operate and improve our Missions and website.
- Communicate with you about your account, Missions, updates, and promotional offers (with your consent).
- Protect against fraud, unauthorized activities, and enforce our Terms and Conditions.

4. Sharing of Information

We do not sell or rent your personal information.

We may share your information only in the following situations:

- Service Providers:

Trusted third parties that help us operate our services (e.g., payment processing, email delivery).

- Legal Compliance:

If required by law or government authorities.

- Protection of Rights:

To enforce our Terms and protect the security or integrity of Grand Mission.

5. Data Retention

We retain your personal information for as long as your account is active or as needed to fulfill our legal obligations, resolve disputes, or enforce our agreements.

If you wish to delete your account or request deletion of your data, you may contact us at support@grandmission.com.

6. Security of Information

We implement industry-standard security measures to protect your personal information against loss, misuse, and unauthorized access.

However, no method of transmission over the Internet is 100% secure, and we cannot guarantee absolute security.

7. International Users

Grand Mission is operated from Canada.

If you are accessing the service from outside Canada, you consent to the transfer and processing of your information in Canada and other countries.

8. Your Rights

Depending on your location, you may have rights under applicable privacy laws to:

- Access the information we hold about you.
- Request correction or deletion of your information.
- Object to or restrict certain types of data processing.
- Withdraw your consent at any time for marketing communications.

You can exercise your rights by contacting us at support@grandmission.com.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on our website with a revised "Effective Date."

Your continued use of Grand Mission after changes are posted means you accept the new Policy.

10. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact:

Grand Mission Support

Email: support@grandmission.com