

Grand Mission - Terms and Conditions

1. Introduction

Welcome to Grand Mission. These Terms and Conditions ("Terms") govern your participation in any Missions operated by Grand Mission ("we", "us", "our"). By accessing, registering, or participating, you agree to be bound by these Terms. If you do not agree, you must not participate.

2. Eligibility

Participants must be 18 years of age or older. Virtual missions are open worldwide; real-world missions are limited to residents of Ontario, Canada. You represent that the registration information you provide is complete and truthful.

3. Registration and Entry Fees

Participation requires purchasing an entry through the Grand Mission website. All fees are non-refundable except where a Mission is canceled or fails to meet required minimum participation thresholds. You are responsible for securing your account login credentials.

4. Mission Structure

Each Mission consists of multiple clues. The first participant to correctly solve all clues and submit the verified final answer is declared the winner. In case of simultaneous correct submissions, the earliest timestamp prevails.

Answer Submission Limits and Penalties

During each Mission, players have a maximum of three (3) incorrect attempts per clue. If a player exceeds three incorrect submissions for a single clue, their gameplay will be temporarily frozen for a period of forty-five (45) minutes before they may attempt the next submission. Grand Mission reserves the right to enforce submission penalties to ensure fair play and prevent abuse of the system.

5. Prize Information

Prizes are fully funded and guaranteed. Prize amounts are specified on the Mission page. Winners are contacted via registered email and must claim prizes within 30 days. Failure to claim within this period may result in forfeiture.

6. Payment and Payouts

Payments are processed securely through approved third-party providers. Winners may be required to present valid government-issued identification for prize claims. Grand Mission is not responsible for payment delays outside of its control.

7. Refunds and Cancellations

Refunds are issued only if a Mission is canceled or insufficient participants enroll. No refunds are provided for voluntary withdrawal, disqualification, or incomplete participation.

8. Fair Play and Disqualification

Cheating, collusion, clue sharing, using unauthorized software, or submitting false information results in immediate disqualification without refund. Grand Mission reserves the right to suspend or terminate accounts at its discretion.

9. Intellectual Property

All Mission materials, content, and branding are the exclusive property of Grand Mission. Unauthorized reproduction, distribution, or public sharing is prohibited.

10. Limitation of Liability

Participation is at your own risk. Grand Mission is not liable for technical failures, interruptions, or damages arising from participation or prize distribution.

11. Privacy and Data Protection

Personal information is collected solely for gameplay operations and prize fulfillment. Grand Mission will not sell or rent your personal data. See the Privacy Policy for further details.

12. Independent Use of Mapping Tools

Some Missions may encourage participants to independently use publicly available satellite mapping tools, such as Google Earth, to assist gameplay. Grand Mission is not affiliated with, endorsed by, or sponsored by Google LLC or any other mapping service.

13. Account Termination

We may suspend or terminate accounts violating these Terms. Termination results in forfeiture of entries and fees.

14. Force Majeure

Grand Mission is not liable for any delay or failure caused by events beyond its reasonable control, including but not limited to acts of nature, war, government restrictions, or cyberattacks.

15. Dispute Resolution and Governing Law

These Terms are governed by the laws of Ontario, Canada. All disputes must be resolved exclusively by binding arbitration conducted in Toronto, Ontario. Participants waive any right to class action proceedings.

16. Changes to Terms

Grand Mission reserves the right to modify these Terms at any time. Updates are effective immediately upon posting. Continued participation constitutes acceptance.

17. Contact

For inquiries or prize claims, contact: support@grandmission.com

18. Level System and Rewards

Grand Mission features a progressive Level System designed to reward consistent participation and achievement.

- Players advance by successfully completing Missions.
- Each completed Mission moves a player forward by one Level.
- Upon reaching specific Levels, players may receive in-game advantages, including Time Blockers, which allow players to bypass freeze penalties once earned and activated.
- Upon reaching Level 10, players will be awarded one (1) free entry into a standard Mission of Grand Mission's choosing.
- Rewards such as Time Blockers and free entries are personal, non-transferable, and must be used within twelve (12) months from the date of issuance.
- Grand Mission reserves the right to modify reward structures or eligibility criteria as needed with reasonable notice.

19. Game Worlds and Mission Types

Grand Mission offers two distinct game worlds:

- Virtual Missions:

Conducted entirely online. Players independently explore satellite map data (e.g., Google Earth) to solve clues. Available worldwide.

- Real-World Missions:

Conducted physically within the Greater Toronto Area (GTA), Ontario, Canada. Players must travel to real locations to solve clues.

Each world offers two types of Mission formats:

- Infinite Missions:

Unlimited enrollment. Players can join until the Mission's closing date. These Missions operate without a maximum player limit.

- Limited Series Missions:

Restricted enrollment. Each Limited Mission has a maximum number of participants, as clearly labeled by Series Number (e.g., "Series 1", "Series 2") displayed on the Mission page. Registration is available on a

first-come, first-served basis. Once a Limited Series reaches full capacity, no additional entries will be accepted.

By registering, players acknowledge whether they are joining an Infinite Mission or a Limited Series Mission, and accept the associated entry conditions.

20. Acceptance of Terms

By registering for, accessing, or participating in any Grand Mission games, you confirm that you have read, understood, and agreed to be legally bound by these Terms and Conditions, as well as any other posted policies or rules related to the Missions.